



Baltimore Regional Transportation Board

Language Assistance and LEP

Update of 2015 Plan

May 28, 2019



Why a Language Assistance Program

- **Federal law: Title VI of the Civil Rights Act of 1964 - National Origin Discrimination Against Persons with Limited English Proficiency, and (Presidential) Executive Order 13166.**
- **What is LEP? Limited English Proficiency (LEP) is a term used to describe individuals whose primary language is not English and are not proficient in the English language**

Determining the Need

As a recipient of federal funding, the Baltimore Regional Transportation Board must take reasonable steps to ensure meaningful access to the information and services it provides. In determining "reasonable steps" there are four factors to be considered:

- 1.** The number and proportion of LEP persons in the eligible service area;
- 2.** The frequency with which LEP persons come in contact with the program;
- 3.** The importance of the service provided by the program; and
- 4.** The resources available to the recipient.

Response to Four-Factor Analysis

Based on the current low levels of residents with LEP in the Baltimore region and their limited interaction with the BRTB, full translation of all BRTB Plans and Programs is not required at this time.

However, in order to engage the diverse population in the region, the BRTB is committed to providing appropriate language assistance to the LEP population. Key actions are outlined in the Plan.

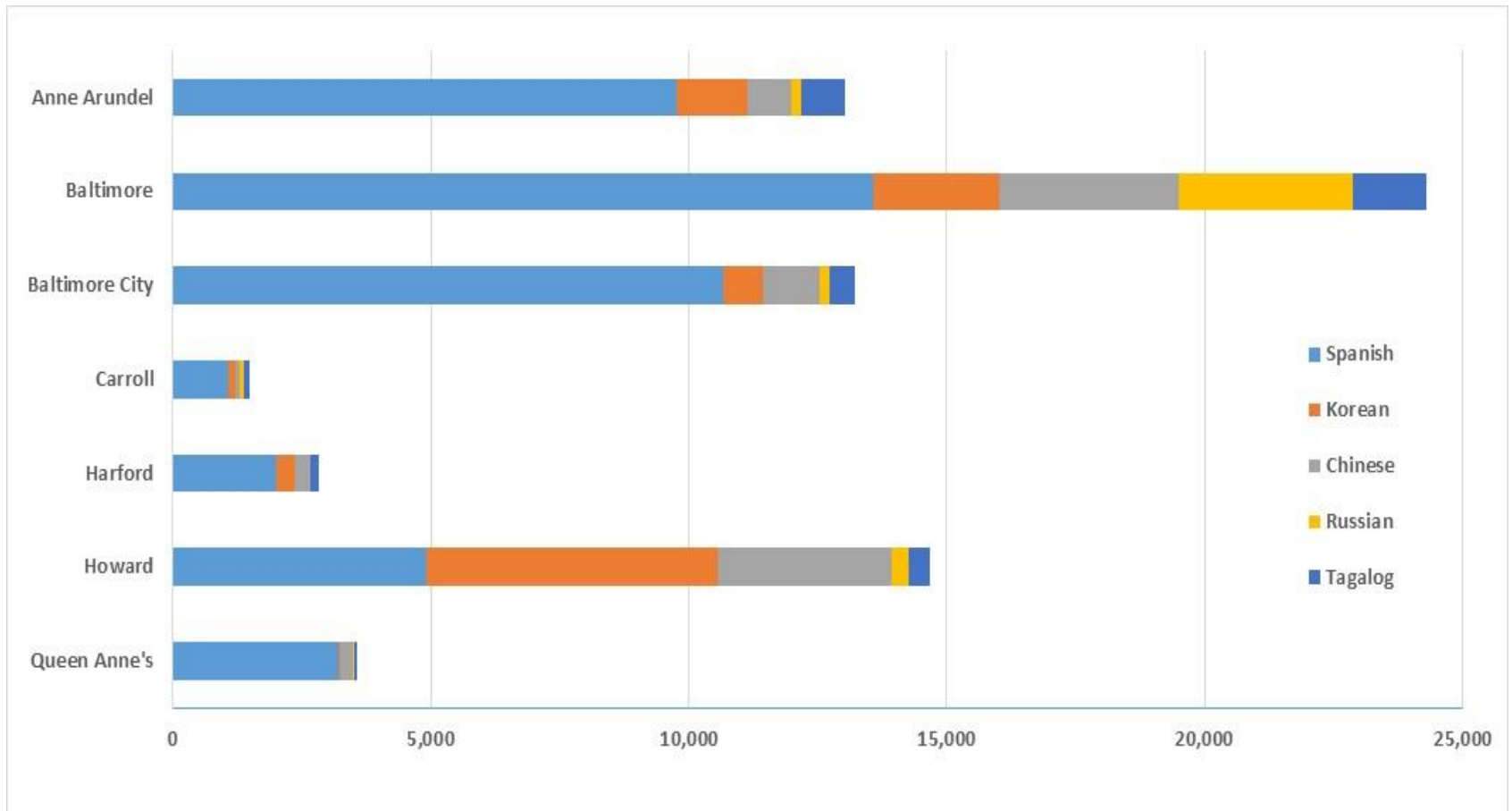
Materials and Services

- Written Language Services (Translation)
- Oral Language Services (Interpretation)
- Staff Training in Providing Assistance
- Providing Notice to LEP Persons
- Monitoring & Updating the Plan

Language Used at Home (over age 5) Speak English Less Than “Very Well”

	Anne Arundel	Baltimore City	Baltimore	Carroll	Harford	Howard	Queen Anne's ^a	Total for Region	Percent of Region
Population over 5	524,582	579,632	776,559	159,089	235,762	290,035	162,152	2,727,811	
Speak only English	468,331	525,777	668,992	151,015	219,588	220,209	152,447	2,406,359	88.22
Spanish	9,772	10,661	13,569	1,080	2,000	4,915	3,209	45,206	1.66
Korean	1,366	781	2,451	120	354	5,635	43	10,750	0.39
Chinese ^d	853	1,089	3,486	103	316	3,396	234	9,477	0.35
Russian	201	501	3,359	64	0	330	16	4,471	0.16
Tagalog ^e	825	478	1,448	107	158	404	75	3,495	0.13
Vietnamese	538	345	1,164	7	196	947	72	3,269	0.12
Urdu	281	589	1,279	33	73	671	38	2,964	0.11
Nepali ^c	454	760	1,162	52	38	96	0	2,562	0.09
French ^b	318	947	838	59	102	234	54	2,552	0.09
Gujarati	120	16	693	65	200	377	58	1,529	0.06
Haitian	153	46	238	0	22	235	192	886	0.03

Jurisdiction's in the Baltimore Region and Top Languages Spoken



For More Information

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